

InnerView Behavioral Care

Internet Reviews

Online reviews can be a valuable source of information prior to purchasing products or gaining services. Here are some special considerations and limitations when reading medical internet reviews.

Individuals posting reviews may not be an actual patient. As medical Providers, we cannot respond. To do so would identify that person as a patient, thus violating medical privacy laws.

We have had experience with individuals demanding controlled medications starting that they will give us a negative review if we do not comply. So far, we are still working on a way to remove those reviews.

Yelp lists our practice without our permission. It contains misleading information, pictures and reviews. Yelp wants us to pay a monthly fee to correct the information. We have yet to discover an effective solution.

When you become a new patient, during our very first meeting, you will be asked to make a verbal agreement to contact us by phone, 24 hours a day, should you encounter any adverse side effects or ineffectiveness of treatment. By keeping this agreement, we can better address problems when they first occur.

While we don't solicit reviews, we certainly appreciate them. We hope for the best possible outcome for you whether you receive treatment at our practice or elsewhere.